

Preliminary Draft Programme EPF Congress

12-14 November 2019

Crowne Plaza Le Palace, Place Rogier, Brussels

Day 1: 12 November

	<i>Fringe / pre-congress meetings</i>
8:30-12:30	<p>Hackathon – side event</p> <p>How to enable patient involvement while managing diverge interests and relationships with stakeholders?</p>
13:00	<i>Welcoming lunch</i>
14:00	<p>Plenary session: Grand Opening of the Congress</p> <ul style="list-style-type: none"> • <i>Congress moderator</i> <p>Welcoming address</p> <ul style="list-style-type: none"> • <i>Marco Greco, EPF President</i> <p>Welcome from the European Commission</p> <ul style="list-style-type: none"> • <i>High-level European Commission representative</i> <p>Keynote: Why patient involvement? Presenting the evidence</p>
15:30	<i>Coffee break</i>
16:00	<p>Plenary session: Why patient involvement?</p> <p>Keynote talk by an inspirational patient leader (TBC)</p> <p>Followed by panel discussion: “Different perspectives – one vision”</p> <ul style="list-style-type: none"> • <i>Hans Kluge, WHO</i> • <i>JC Tellier, President, EFPIA</i> • <i>Member of European Parliament</i> • <i>Patient organisation representative</i> • <i>Medical professional</i>

	<ul style="list-style-type: none"> • <i>Academic research perspective</i> <p>Interactive discussion with the audience</p>
19:00	<i>Welcome reception</i>

Day 2: 13 November

09:00	<p>Plenary session: “Ensuring equity, inclusivity and diversity of the patients’ voice”</p> <p>Keynote speech (Prof Jan de Maeseneer, invited)</p> <p>Followed by panel discussion to bring in different perspectives, including of NGO working with under-represented groups, patient organisation, other relevant</p> <ul style="list-style-type: none"> • <i>Participants to be confirmed</i> <p>Introduction to the parallel working sessions</p> <ul style="list-style-type: none"> • <i>Congress moderator</i>
10:30	<i>Coffee break</i>
11:00	<p>Parallel working sessions</p> <p>Six parallel working sessions exploring the “how-to” and the “building blocks” of patient involvement in different health settings in a solutions-oriented manner. Sessions will feature innovative case studies and explore how to scale-up and move beyond isolated examples of great practice to ensuring patient involvement becomes the new normal, what challenges may need to be overcome, and how.</p> <p>Participants will gain learnings, information, tools and materials that will help them drive meaningful change in their own work.</p> <p>Sessions will be facilitated and documented and will contribute to the development of a patient-led EPF Framework on Meaningful Patient Involvement in Health Systems.</p> <p><u>See page 4</u> for a description of the topics of the parallel sessions.</p>
13:00	<i>Networking lunch</i>
14.30	<p>Parallel sessions continued</p> <p>Wrap-up, focus on distilling concrete learnings and tools from the sessions for participants take into their real-life environments.</p>
16.00	<i>Coffee break</i>
16.30	<p>Plenary session: “Culture change and leadership”</p> <p>Brief glimpse of main messages from the parallel sessions</p> <ul style="list-style-type: none"> • <i>Congress rapporteur</i> <p>Key note speech</p> <ul style="list-style-type: none"> • <i>Marc Boutin, National Health Council (US)</i>
17:30	<i>Break and networking space</i>

19:30	Congress Gala Dinner
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Day 3: 14 November

09:00	<p>Plenary session: “Patients as teachers” – a deep dive into professional education</p> <p>How can and should patients’ involvement shape the education and the continuous professional development of our future healthcare professionals? What can patient involvement bring to the education of other professionals, e.g. health managers, researchers, industry and regulators?</p> <p>Case studies of innovative practice followed by discussion with panel:</p> <ul style="list-style-type: none"> • <i>Patient organisation perspective</i> • <i>Academic/educator perspective</i> • <i>Young HCP/ student perspective</i> • <i>Other tbc</i>
11:00	<i>Coffee break</i>
11:30	<p>Closing plenary session</p> <p>Brief overview of main messages of from the three days</p> <ul style="list-style-type: none"> • <i>Congress moderator</i> <p>Keynote address: “Why health systems must start delivering for patients”</p> <p>Call for affirmation of commitment from participants to move forward on patient involvement in their own environments</p> <ul style="list-style-type: none"> • <i>Patient organisation representative</i> <p>Closing of the Congress</p> <ul style="list-style-type: none"> • <i>Marco Greco, EPF President</i>
13.15	Lunch and departures

Parallel working sessions

1. Best value (for money) in healthcare with patient involvement

Patient involvement is needed to pinpoint the “added therapeutic value” of new technologies and treatments. In this session, we look at experiences from health technology assessment, and other, fields to show the potential of patient involvement in contributing to accurate assessment of value, including value for money, for healthcare interventions. This can support health systems’ sustainability and help reduce wasteful spending. Gaps and divergences in current practice will be explored.

2. How should healthcare systems involve patients in evaluating their performance?

Health systems’ performance can be assessed by evaluating to what extent they deliver the outcomes and experiences that matter most to patients. This session takes a health systems perspective based on EPF’s work with patients on defining “quality” healthcare, and links to current initiatives on developing patient-centred healthcare quality indicators together with patients.

3. Patients as partners in research: making co-production “the new normal“

Patients are increasingly becoming not only research subjects but also co-researchers, and even drivers of research. Research with patients, driven by patients’ real-life unmet needs and priorities, can deliver high-value, sustainable solutions. This session will explore the opportunities of doing research “with” as well as “for” patients, looking at innovative examples from therapeutic research and development, but also at a wider context of health and the setting of research priorities together with patients. The session is developed in collaboration with BMJ.

4. Designing better healthcare services with patients

This session will look at inspiring and educational case studies, exploring the process, principles, benefits and pitfalls of co-designing a healthcare service local with those who use it. You will have an opportunity to learn from the perspective of the patients and healthcare users, as well as professionals and healthcare managers.

5. How to ensure digital health brings real-life benefits for patients?

This session will explore how patient involvement can be embedded in digital health as a driver for change, towards harnessing digital technologies for the benefit of patients and society. Digitalisation in healthcare has potential to transform care into a much more participatory process. Tools should start from the needs of healthcare users and be developed with the users, to ensure technology actually facilitates participatory, person-centred healthcare and leads to better outcomes for patients, and better value for society.

6. Patient safety – how can patients and families help improve it?

Patients and patient organisations play a key role in advocating for safer care, which should be promoted through empowerment and participation at all levels. Research suggests that “lay expertise” could be the backbone of patient safety, including in acute illness, but there are barriers – such as patients’ concerns not being taken seriously, persistent hierarchical culture, and the disempowering nature of many healthcare settings. This session will build on previous work done by EPF to identify ways forward towards achieving a patient safety culture where patients’ experiences are valued and their participation welcomed.